

Food Complaints



**Faults with your food?
Customers complaining?
Problems in production?**

Public Analysts

Our Public Analysts have unrivalled experience of dealing with food testing covering everything from:

- ✓ Foreign objects
- ✓ Taints and “off-flavours”
- ✓ Food authenticity, quality and safety

We don't just test, we forensically investigate, providing expert opinion and interpretation to help you resolve issues quickly and effectively.

Foreign body investigations

Investigations are completed on a case-by-case basis which includes but is not limited to the following:

- ✓ Animal Tissue - Bone/Teeth/Blood/Hair/Saliva
- ✓ Vegetable Matter
- ✓ Mineral Matter
- ✓ Insects
- ✓ Plastics
- ✓ Glass
- ✓ Metals
- ✓ Wood
- ✓ Dust/Dirt
- ✓ Food residues
- ✓ Mould

Taints and “off-flavours”

Taints

- ✓ Plastic
- ✓ Urine
- ✓ Bleach
- ✓ Paraffin/petrol
- ✓ Medicinal

Off-flavours

- ✓ Burnt/charred
- ✓ Soapy/detergent
- ✓ Sour/sweet/sickly
- ✓ Acidic
- ✓ Bitter

Microscopy & Other Analysis

- ✓ Mould identification
- ✓ Microscopy of Herbs and spices
- ✓ Packaging defects
- ✓ Phosphatase analysis
- ✓ Alcohol content by pycnometry
- ✓ Previously Frozen analysis



01902 949113



PASSFoodFaults@ftuki.eurofins.com