

GENERAL TERMS AND CONDITIONS OF PURCHASE

1. Scope

1.1. These general terms and conditions of purchase (the “**GTP**”) govern the contractual relationships between:

- (a) Eurofins Consumer Product Testing Malaysia Sdn. Bhd. Lot 1924 (Block A), Jalan Kotak Burok, Mukim Sungai Terap, 84300 Muar, Johor, Malaysia (“**Eurofins**”); and
- (b) Its suppliers and/or service providers (individually the “**Supplier**”).

They apply (i) to any and all purchase of goods and/or equipment (the “**Products**”) from the Supplier by Eurofins and/or (ii) to any and all provision of services (the “**Services**”) by the Supplier to Eurofins (the **Services** and the **Products**, being hereafter defined as the “**Articles**”).

1.2. Contingent on the Supplier being provided by Eurofins with these GTP, these GTP govern all contractual relationships between Eurofins and the Supplier as of the date on which the Supplier:

- has executed them for acknowledgement;
- is deemed to have accepted them by beginning or continuing (i) the provision of the **Services** and/or (ii) the supply of the **Products**.

1.3. The GTP may only be waived, altered, amended or modified:

- (a) by specific terms and conditions of purchase of Eurofins (the “**STP**” – reference is expressly made to the following STP: i.) STP - Search Services (Appendix 1); ii.) STP – Services (Appendix 2)) which will apply as of the date on which the Supplier:

- has executed them for acknowledgement; or
- is deemed to have accepted them by beginning or continuing (i) the provision of the **Services** and/or (ii) the supply of the **Products**.

- (b) in a written frame-agreement signed by an authorized representative of Eurofins and the Supplier, that shall expressly specify that it prevails over these GTP and /or the STP, if any, failing which these GTP and the STP, if any, will remain in force and will prevail over this agreement.

1.4. The GTP, the STP, and the frame agreement, if any, shall be an integral part of the whole agreement between the parties (the “**Agreement**”).

2. Priority

2.1. The Supplier and Eurofins expressly agree that the provisions of these GTP and the STP, if any, take precedence over any Supplier terms and conditions. Therefore, notwithstanding any clause to the contrary in the general terms and conditions of sale of the Supplier, or in any other document issued by the Supplier, the Supplier by accepting the GTP and the STP, if any, or being deemed to have accepted them (as per Clause 1), waives any clause of its general terms and conditions which could be regarded as conflicting terms and conditions and/or contrary or inconsistent with any provisions of the GTP and/or of the STP, and more specifically provisions related to:

- the formation of the Agreement;
- the termination of the Agreement;
- the price;
- the invoicing;
- the delivery;
- the warranty against nonconformity and/or defects;
- the indemnification and liability; and
- the confidentiality.

3. Information / Conclusion / Modifications

3.1. The Supplier undertakes to provide Eurofins forthwith with all relevant information to enable Eurofins to give its free and informed consent to the establishment or amendment of the contractual relationship between the parties (the “**Relevant Information**”).

The Supplier shall also draw the attention of Eurofins forthwith to (i) any discrepancy or inconsistency between (a) the GTP and the STP, if any, and (b) any provisions of any mandatory law or regulation applicable to the sale of the **Products** and/or the provision of the **Services** as well as (ii) any inapplicability, illegality and/or potential unenforceability of the provisions of the GTP and the STP, if any (the “**Legal Relevant Information**” and together with the **Relevant Information**, the “**Information**”).

3.2. The agreement between Eurofins and the Supplier will be concluded, or amended, once Eurofins has expressed its consent in writing to the conclusion or amendment. All **Information** shall have been provided to Eurofins by the Supplier on the date of the written consent given by Eurofins, failing which, Eurofins will be entitled to claim for damages and/or termination and/or nullity or voidness of the agreement.

Without prejudice to the provisions of these GTP or the STP, if any, to be valid, any order, agreement, instructions, offer and notice must be executed by an authorized representative of Eurofins.

3.3. Any consent given by Eurofins is conditional on the Supplier's agreement that any additional or different terms in the Supplier's order acknowledgement, invoices, order confirmation, quotations and other communications are material alterations and, irrespective of the timing, shall not form a part of the agreement between the parties.

3.4. Eurofins' failure to object to conflicting, contrary or additional terms and conditions shall not be deemed as an acceptance by Eurofins of such terms and conditions or a waiver of the provisions hereof.

4. Duration

Agreements may:

- be of instantaneous performance (the "**Instantaneous Performance Agreements**"); or
- provide for performance successively or in instalments (the "**Successive Performance Agreements**").

Successive Performance Agreements with a fixed term period will be automatically renewed at the end of the initial period for further successive periods of one (1) year each.

5. Price / Invoicing / Payment

5.1. Prices

5.1.1 Prices are fixed prices excluding goods and services tax ("**GST**"). For purposes of this GTP, GST means Goods and Services Tax as provided for by the Goods and Services Tax Act 2014 (Act 762) of Malaysia ("**GST Act**") and any amendments thereto and any regulations made thereunder.

5.1.2 No cost can be charged to Eurofins for quotations, samples, trial shipments and specimen materials.

5.1.3 Prices shall include all costs in relation with the execution of the Agreement as well as any applicable taxes and/or duties and cover payment for all deliveries and services assigned to the Supplier (including notably the costs of preparing and packaging for shipment and the shipment costs).

5.1.4 Any additional costs of whatsoever nature require the prior written consent of Eurofins.

5.1.5 No advance payment will be made by Eurofins.

5.1.6 Where the total price of the Articles depends on time spent by the Supplier, the Supplier will offer its services under the form of either a non-revisable all-inclusive price or of a maximum number of hours or units at a non-revisable hourly rate or unit rate.

5.1.7 Without prejudice to the previous provisions, Eurofins shall immediately benefit from price-cutting implemented by the Supplier prior to the date of delivery of the Article.

5.1.8 If at any time during the Agreement, it comes to Eurofins' attention that a lower price was or is being charged by the Supplier, its affiliates or by any company related/associated to the Supplier worldwide, to any company related/associated to Eurofins, for a similar or identical Article under similar or identical circumstances, this price will henceforth also apply to Eurofins.

5.1.9 Without prejudice to other provisions of the GTP or the Agreement, changes of price, fees or rates as well as any change in the terms of payment (the "**Change**") shall only apply to Successive Performance Agreements as of the first of January of each year (the "**Effective Date**") provided that:

- the Supplier had informed Eurofins of the proposed Change by means of registered letter with acknowledgement of receipt that has been received by Eurofins at least three (3) months prior to the Effective Date; and
- if Eurofins agreed to the Change prior to the Effective Date.

5.2. Invoices

5.2.1. All invoices must be sent to Eurofins at the address specified in the Agreement, except as otherwise indicated in writing by Eurofins.

5.2.2. Each invoice will, at minimum, mention an invoice number, invoice date, Supplier's remittance address, offer/order number, description of the Products/Services, quantity, unit price, total price,

5.2.3. If the amounts payable under or in connection with the Articles relate to a supply on which GST is chargeable, Eurofins shall pay to the Supplier an amount equal to any GST so chargeable for which the Supplier is liable to account subject to the production of a valid Tax invoice for the supply and the requirements of the GST Act.

5.2.4 Eurofins is not obliged to pay the GST on a taxable supply to it until given a valid Tax Invoice for the supply.

5.2.5 Supplier agrees to do everything reasonable to assist Eurofins to comply with its GST obligations or requirements for any payments or claims under the GST ACT including but not limited to applying a tax credit for the supply made by the Supplier.

5.2.6 The Supplier shall issue invoices only after the delivery of the Products or the performance of the Services, except as otherwise agreed in writing between Eurofins and the Supplier.

5.3. **Payment.**

- 5.3.1. Payment shall be made sixty (60) days end of month, after receipt of an acceptable invoice from Supplier, within the meaning of Clause 5.2.
- 5.3.2. Eurofins' records will constitute sufficient proof of such payment, unless the Supplier is able to provide evidence to the contrary.
- 5.3.3. The Supplier hereby accepts that Eurofins may offset any sums due from the Supplier against any sums Eurofins owes to the Supplier.

6. **Packaging - Delivery – Delay – Shipment - Insurance**

6.1. **Packaging**

- 6.1.1. The Articles shall be correctly and sufficiently packed, in an appropriate packaging and the Supplier will be responsible for any loss or damages, as well as for any missing Articles arising from an inappropriate or improper packaging, labelling or marking.
- 6.1.2. The Supplier shall, at its expense, obtain all necessary custom clearance, export licenses, approvals and authorizations required to ship and/or import or export the Articles.

6.2. **Delivery**

- 6.2.1. All Articles shall be delivered in accordance with the terms and place of delivery agreed or specified in writing by Eurofins.
- 6.2.2. All Articles are provided with and accompanied by all information and instructions necessary for proper and safe use, including all information, documents and instructions required under any applicable law or regulation, as the case may be.
- 6.2.3. In the case of delivery of hazardous substances falling within the meaning of any applicable Guidelines For The Classification of Hazardous Chemicals required to be complied by applicable laws, all product information and safety data sheets, if applicable therein, in the English language shall be sent to Eurofins in due time prior to delivery. The same applies to information on marketing restrictions required by law. The stipulations laid down in applicable laws and regulations on the carriage of hazardous goods shall be complied with.
- 6.2.4. Use of materials which are carcinogenic, toxic to reproduction or mutagenic, shall be generally avoided. If deviations there from are necessary, Eurofins shall be informed in writing prior to delivery/use. Protective measures resulting from this shall be jointly agreed upon.
- 6.2.5. More generally, where the Articles incorporate or contain chemicals or dangerous hazardous goods or substances, they shall be accompanied by written and detailed specifications of the composition and characteristics of such goods or substances and all laws, regulations and other requirements relating to

such goods or substances in order to enable Eurofins to transport, store, process, use and dispose of such Products properly and in a safe manner.

In the event of instruments, equipment and processes involving the use of chemicals in the form of raw materials and/or consumables, the Supplier will provide Eurofins with "data safety" sheets at the time of delivery.

- 6.2.6. All Articles shall be delivered strictly in accordance with Eurofins' delivery schedule specified in the Agreement.

The Supplier shall immediately notify Eurofins, in writing, of any circumstances known or suspected that may cause a delay in delivery, stating the estimated period of delay.

- 6.2.7. If the Supplier fails to meet the delivery schedule, Eurofins, without limiting its other remedies, may use express delivery courier services and the difference between the express delivery courier services and the original transportation costs shall be paid by the Supplier.

The failure to meet the delivery schedule is an Event of Default (as defined hereinafter) justifying a termination of the Agreement by Eurofins.

- 6.2.8. The Supplier shall not make material commitments or production arrangements in excess of the amount, or in advance of the time necessary, to meet the delivery schedule and, unless otherwise specified in the Agreement, no deliveries shall be made in advance of the delivery schedule.

At Eurofins' sole discretion, early shipments may be returned at the Supplier's risk and expenses. Eurofins reserves the right to keep the Articles shipped ahead of schedule and make payment as if the delivery was made per the delivery schedule.

6.3. **Shipment**

- 6.3.1. Shipment will be performed by the means and company agreed in the framework of the Agreement.
- 6.3.2. Unless otherwise agreed in the Agreement, the shipment costs must be included in the price.
- 6.3.3. In the event it was agreed that the shipment costs are borne by Eurofins, such shipment costs will be reimbursed to the Supplier only on the basis of a receipt invoice.
- 6.3.4. The shipment of the Articles is at the Supplier's sole risk.

6.4. Insurance

- 6.4.1. The Supplier undertakes to subscribe at its own expense to all necessary insurance in order to cover the liability it incurs in relation with the performance of the Agreement regarding physical injuries, material and consequential damage.
- 6.4.2. The Supplier undertakes to provide Eurofins upon demand with any document evidencing the subscription to the aforementioned insurance.
- 6.4.3. In any event, the Supplier shall provide Eurofins upon demand with any document evidencing the subscription to an insurance covering the Articles until their delivery to the agreed place of delivery.

7. Transfer of title and transfer of risks

- 7.1. Unless otherwise provided in the Agreement, title to the Articles shall pass to Eurofins only upon receipt by Eurofins of the Products and/or at the completion of the performance of the Services at the agreed place of delivery (the "**Transfer of Title**").
- 7.2. All Products shall be free from any and all liens and encumbrances. The Supplier must not register any security interest on the Personal Properties Security Register with respect to the Articles and shall remove any such registration immediately upon demand by Eurofins.
- 7.3. The risks are transferred to Eurofins at the same time as the Transfer of Title.

8. Relationship of the parties

The relationship of Supplier to Eurofins shall be that of an independent contractor, and nothing herein contained shall be construed as creating any employer/employee relationship, partnership, joint venture, agency, or other relationship of any kind. The Supplier's employees, agents and representatives (hereinafter collectively "**Employees**") performing services under this Agreement shall at all times be under the Supplier's direction and control. Supplier shall pay all wages, salaries, and other amounts due its Employees in connection with performance under this Agreement, and shall be responsible for all reports and obligations for its Employees, including, but not limited to, social security and income tax withholdings, unemployment compensation, worker's compensation, and equal employment opportunity reporting.

9. Conformity

- 9.1. The Supplier warrants to Eurofins (the "**Warranty of Conformity**") that all Articles, including the packaging and the labelling:
- conform to the Supplier's specifications, designs, drawings, samples, symbols or other description;

- conform to the specifications, drawings, samples, symbols or other description specified by Eurofins in the Agreement, if any;
- conform to all applicable laws and/or regulations; in particular, the Supplier warrants that all materials with CE approval requirements or other relevant requirements will comply with such requirements, in evidence of which, the materials will bear the CE approval mark;
- are fit and suitable for the purpose intended; and
- are free from any defects.

9.2. In the event of nonconforming Articles, Eurofins shall notify such nonconformity to the Supplier within three (3) months from the receipt of the Articles by Eurofins by any means of communication.

9.3. The Supplier shall within ten (10) calendar days from the receipt of the nonconformity notice replace at no cost to Eurofins all nonconforming Articles.

9.4. All risk and transportation charges for return and redelivery shall be borne by Supplier.

9.5. Eurofins is also entitled, at its sole discretion, to terminate the Agreement and claim for the refund of the nonconforming Articles, as the case may be.

9.6. The Supplier will reimburse Eurofins for all costs, expenses and damages incurred by Eurofins as a result of such nonconformity.

9.7. The Warranty of Conformity is in addition to all other warranties specified herein, and in particular the Additional Warranty (as defined hereinafter), or in the Agreement or implied by law and shall survive acceptance and payment.

9.8. If the Supplier fails to accept return of nonconforming Articles or fails promptly to replace the nonconforming Articles, Eurofins, without limiting its other rights, may, at Supplier's expense, replace, correct or repair the nonconforming Articles.

10. Additional Warranties

10.1. The Supplier grants an additional warranty on the Articles (the "**Additional Warranty**") for a period of at least two (2) years starting on the delivery date (the "**Additional Warranty Period**").

During the Additional Warranty Period, the Supplier undertakes to repair or exchange the Articles in the event of malfunction, mistake, latent or apparent defect, or failure of proper operation.

In the event any Article being inoperable during the warranty period for forty-eight (48) hours or more the warranty period shall be extended for the duration of the inoperability of the Articles.

10.2. In any event, the Supplier will be liable for, and will bear all direct and indirect financial consequences of, any damages of whatsoever nature to persons and/or properties, as well as taking all appropriate actions required by any public authority or on a voluntary basis and regardless of the motivation, i.e. latent defect, nonconformity to a legal provision or regulation, safety defect, etc.

10.3. The Supplier also warrants the continued availability to Eurofins of materials, components and spare parts at normal market prices or an equivalent or better product (at the same price as the Product initially ordered) for a period of ten (10) years as from the delivery of the Articles.

10.4. If Eurofins has grounds for considering an employee of the Supplier or a third party retained by the Supplier to be unsuitable, the Supplier undertakes to replace such person as soon as possible.

The costs relating to the replacement's learning curve, up to a maximum of 15 working days, will be borne by the Supplier.

11. Compliance with applicable laws and regulations

The Products must comply with any applicable law and regulation without limitation (such list being not exhaustive) regarding:

- the quality, composition, labelling and presentation of the Products;
- applicable labour law; in particular, regarding children work;
- environmental laws and regulations.

11.1 Supplier shall comply with all applicable anti-bribery and anti-corruption laws, including but not limited to the Malaysian Anti-Corruption Commission Act and any equivalent legislation.

Eurofins may immediately terminate the Agreement if Supplier is involved in any bribery, corruption or unethical conduct investigation.

12. Intellectual property rights

12.1. The Supplier guarantees that all required licenses in relation to the Articles are and shall remain valid and in full force and that the scope of such licenses shall properly cover the intended use of the Articles.

Such licenses shall include the right for Eurofins to transfer and to grant sublicenses.

12.2. The Supplier guarantees that the manufacture, delivery, sale and use of the Articles will not infringe any intellectual property rights (patents, trademarks, designs or other similar rights) of any third party. The Supplier further guarantees that Eurofins has the right to use and or reproduce pictures of the Articles on any medium, including his internet website.

The Supplier undertakes that it will, upon Eurofins request, at the Supplier's expense, defend or assist in the defense of any suit or action that may be brought against Eurofins for any infringement or claim thereof

predicated upon the manufacture, delivery, use or resale of Supplier's products.

The Supplier further undertakes to hold Eurofins harmless from all loss, damages or liability which may be incurred by Eurofins on account of any infringement or alleged infringement of intellectual property rights of any third party arising out of the use or sale of the Articles.

13. Limitation of Liability / Indemnification

13.1. Unless otherwise provided in the Agreement, Eurofins, its directors, officers, agents and employees and its partners, shall only be liable:

- if the Supplier can demonstrate a direct and immediate loss or damage caused by Eurofins' wilful misconduct or intentional act within the framework of the Agreement; and
- if Eurofins has received written notice thereof no later than six (6) months after the Supplier's knowledge of the relevant claim.

13.2. In no event, Eurofins will be responsible towards the Supplier or third-parties for any business loss (including loss of profits, revenue, contracts, anticipated savings, data, goodwill or wasted expenditure), or any indirect, incidental or consequential losses or damage.

13.3. In all events, (whether arising under contract, tort negligence, strict liability, though indemnification or otherwise), Eurofins' liability per claim, and the Supplier's exclusive remedy, with respect to this Agreement shall be limited to the lesser of:

- the direct and immediate loss or damage caused by Eurofins' wilful misconduct or intentional act; and
- EUR 50,000.

13.4. The Supplier shall hold harmless and unconditionally indemnify Eurofins, its directors, officers, agents and employees and its partners to the full extent of any liability, loss, cost, claim, damage or expense including, but not limited to, reasonable attorneys' fees for the defense of all liabilities, costs, claims, damages and expenses by reason of any alleged or actual property damage or personal injury arising out of, as a result of, or in connection with the work performed and/or the Products supplied under the Agreement and due to any act or omission of the Supplier or its employees, agents, subcontractors.

14. Force majeure

14.1. For the purpose of this clause 14, a "Force Majeure" event shall mean any event beyond the reasonable control of a party and affecting its performance including, but not limited to, blockade, cut-off of electrical power, fire, storm, flood, earthquake, landslide, lightning, tsunami, hurricane or similar weather conditions, storm damage to or destruction of plant and equipment, explosion, accident, act of the public enemy, war, warlike condition, piracy, hostilities, civil commotion, riots, rebellion, insurrection, mob violence, act of terrorism, sabotage, epidemic, quarantine

restriction, disease or pestilence to Product, outbreaks of a state of emergency, lockouts, industrial action, strike, labour shortage, transportation embargo, act of God, act (including laws, regulations, requirements, disapprovals or failure to approve) of any government or governmental agency whether national, municipal or otherwise, but excludes any strike or industrial action which is unique to the party or site-specific, or other act or cause that is outside of the control of a party and which that party is unable to prevent or overcome.

- 14.2. Neither party shall be responsible for delays in delivery or performance because of intervention of a Force Majeure event.
- 14.3. In no event shall lack of finances be considered as a cause beyond the control of a party.
- 14.4. The party affected by the Force Majeure event shall give prompt notice thereof and, upon cessation of the Force Majeure event, take all reasonable actions to resume compliance with its obligations. If a delay in delivery or performance extends beyond sixty (60) calendar days, then either party may terminate the Agreement.

15. Confidentiality

- 15.1. In this clause, Confidential Information means all information including, without limitation, Eurofins' business and IP rights (including, without limitation, information relating to Eurofins' technology, clients, business plans, promotional and marketing activities, finances and other business affairs, trademarks, patents, drawing, etc.), the existence and content of the Agreement (including the GTP, the STP, if any, and the Agreement), and any information which is designated by Eurofins as confidential.
- 15.2. The Supplier shall not, either during the performance of the Agreement and for a period of 10 years subsequent to its termination, without Eurofins' express, prior written permission, use or disclose Confidential Information to any third party or to any of the Supplier's employees, agents or sub-contractors except where strictly required for the sole purpose of the performance of Supplier's duties under the Agreement or in the event the Supplier is obliged to disclose Confidential Information pursuant to the provisions of the applicable law, a court order or a legitimate request from the relevant authorities.
- 15.3. The Supplier shall not, without the prior written consent of Eurofins, in any manner advertise or publish or issue any news release or make any public announcement or deny or confirm the fact that Supplier has sold or contracted to sell the Articles to Eurofins.
- 15.4. The Supplier will be liable for any direct and indirect loss or damages arising out of an unauthorised disclosure of any Confidential Information by its employees, agents and sub-contractors.

16. Termination of the Agreement

16.1. Termination without cause by Eurofins

- 16.1.1. Except as otherwise provided herein, the Agreement may be terminated by each of the parties at any time and without cause, by sending to the other party a written notice of termination by registered letter with acknowledgement of receipt within a reasonable notice period, which cannot be less than twenty-one (21) days or exceed three (3) months.
- 16.1.2. By way of exception, the parties may terminate Successive Performance Agreements with a fixed term period, only effective on their stated terms by registered letter with acknowledgement of receipt that shall be received by the other party at least three (3) months prior to the term of this period.
- 16.1.3. Upon receipt of such written notice from Eurofins, the Supplier agrees to stop all or part of the work relating to the Agreement to the extent specified in the notice.
- 16.1.4. In the event the Agreement is terminated by Eurofins, the Supplier is entitled to receive payment for the Products delivered and/or of the Services performed at the price agreed in the Agreement (the "Last Payment") until the end of the notice period.

If the Last Payment is not determinable, Eurofins and the Supplier will agree upon an equitable adjustment of the price, provided that:
 - such adjustment shall not exceed the total price agreed under the Agreement; and
 - no amount will be allowed for anticipated profit for performance not rendered.
- 16.1.5. The Supplier will not be entitled to claim for any damages against Eurofins in the event of termination of the Agreement.

16.2. Termination with immediate effect

16.2.1. Immediate termination

Without prejudice of the above provisions as well as the provisions of Australian laws, each of the parties may terminate in whole or in part the Agreement with immediate effect and without incurring any liability in the event of the occurrence of an Event of Default (as defined hereinafter).

16.2.2. Event of Default

The following events constitute events of default:

- breach of any provision of the Agreement arising out of a serious or wilful misconduct by one of the parties;
- breach by one of the parties of a substantial provision of the Agreement (such as, without limitation, the failure of the Supplier to

deliver the Products or perform the Services within the time specified in the Agreement, breach of the confidentiality clause, IP rights clause, breach of the conformity and warranty clauses, etc.);

- the Supplier is in breach of a non-substantial provision of the Agreement and, having been given written notice by Eurofins to remedy the default or failure, the default or failure is not or cannot be cured within thirty (30) calendar days;
- the Supplier suspends or threatens to suspend, or ceases or threatens to cease to carry on, all or a substantial part of its business;
- one of the parties ceases to conduct its operations in the normal course of business, including the inability to meet its obligations as they mature, or if any proceeding under any applicable bankruptcy or insolvency laws is brought by or against the Supplier, or a liquidator, receiver, receiver and manager, administrator, trustee or any similar appointment is made or applied for with respect to the Supplier, or an assignment for the benefit of creditors is made by the Supplier;

(each of these events being individually an "Event of Default").

17. Amendments and modifications

Any amendments and modifications to the GTP and/or to the Agreement are subject to the written approval of the parties.

18. Assignment

The Supplier shall not assign the Agreement or any of its rights under the Agreement without the prior written consent of Eurofins.

19. Remedies and waivers

No failure by Eurofins to exercise, nor any delay by Eurofins, in exercising, any right or remedy hereunder, shall operate as a waiver thereof or of any right or remedy hereunder, nor shall any single or partial exercise of any right or remedy prevent any further or other exercise thereof or the exercise of any other right or remedy. The rights and remedies herein provided are cumulative and not exclusive of any rights or remedies provided by law.

20. Partial invalidity, illegality or unenforceability

The invalidity, illegality or unenforceability of any provision of the GTP and/or of the Agreement shall not affect the continuation in force of the remainder of the GTP and the Agreement.

21. Notices

21.1. Unless otherwise specified in the Agreement, each demand, notice or other communication to be made hereunder shall:

- be made in writing in the English language; and
- be made to the following address:
- **Eurofins:** 78& 80 Lorong Perda Selatan 1, Bandar Perda, 14000 Bukit Mertajam, Penang, Malaysia
- Attention: Purchasing Department
- **Supplier:** Supplier's address is as appears in the Agreement.
- be deemed duly served if left at, or sent by registered letter with acknowledgement of receipt, or recorded delivery post, or full rate cable or telegram or telex or facsimile transmission or other means of communication in permanent written form to the address mentioned above to be served, or if served by post on the third day (not being a business day) following the day of mailing.

22. Applicable law / jurisdiction

22.1. Unless otherwise provided in the STP or otherwise agreed in writing between the parties, the Agreement is governed by, and shall be construed in accordance with, West Malaysian law. The application of the Vienna Convention on international sale of goods is expressly excluded.

22.2. The Supplier agrees that, unless otherwise provided in the Agreement, the courts of West Malaysia shall have exclusive jurisdiction to settle any dispute, which may arise out of, or in connection with, the GTP and/or the Agreement and that accordingly any proceeding, suit or legal action arising out of, or in connection with, the GTP and/or the Agreement may be brought in such courts.

22.3. If the parties agree to arbitration, it will be conducted in accordance with:

Any dispute, controversy or claim arising out of or relating to this contract, or the breach, termination or invalidity thereof, shall be decided by arbitration in accordance with the Rules for Arbitration of the Kuala Lumpur Regional Centre for Arbitration.

NOTE: Parties may wish to consider adding:

(a) The appointing authority shall be the Kuala Lumpur Regional Centre for Arbitration.

(b) The number of arbitrators shall be _____ (one or three).

(c) The place of arbitration shall be _____ (town or country).

(d) The language(s) to be used in the arbitration proceedings shall be _____.

(e) The law applicable to this contract shall be that of West Malaysia.

Any disputes, controversy or claim arising out of or relating to this GTP/contract, or the breach, termination

or invalidity thereof, shall be settled by conciliation / mediation in accordance with the Rules for Conciliation of the Kuala Lumpur Regional Centre for Arbitration.

23. Confidentiality & Processing of Customer Data

- 23.1 ES shall be entitled to save and process personal or commercial data received from the customer in any way, no matter whether such data stem from the customer directly or from a third party and shall use commercially reasonable efforts to keep such data confidential, in compliance with applicable law.

24. Miscellaneous

The Articles sold by the Supplier to Eurofins shall have the lowest environmental (during their entire life cycle) and the most positive social (no child labour, occupational health and safety, regulatory compliance) impact.

Executed by Eurofins

In Penang, Malaysia
on _____

Eurofins

Name :

Title :

Executed by the Supplier

For Acceptance and

Acknowledgement

On _____

By :

Name :

Title :

Appendix 1: Specific Terms and conditions of Purchase (STP) - Search Services

1. Scope of terms and conditions

These STP apply to all services supplied by a personnel / executive search, HR consulting, recruitment or headhunting firm (hereinafter referred to as the “**Search Firm**”).

2. Fee structure

- 2.1 A fixed fee cap (the “**Fee Cap**”) (i.e. independent of the salary and benefits finally agreed with the person recruited as a result of the search) for each position has to be agreed before a search can start. In no case shall the Search Firm bill Eurofins more than this fee cap for any given search mandate. If the search contract specifies that the fee for the search firm shall be a set % of the selected candidate's salary then only the lower of the Fee Cap and the amount resulting from applying the % salary shall be charged to Eurofins. A separate cap for expenses (see 2.6) has also to be agreed before a search can start.
- 2.2 Installments, plus applicable taxes, will be invoiced to Eurofins on each search as follows:
 - 1st installment (25%) at the start of the respective search;
 - 2nd installment (25%) after Eurofins makes an offer to a candidate presented by the search firm;
 - 3rd installment (50%) after the successful hiring of a candidate (i.e. the candidate effectively starting in his/her new position at Eurofins).
- 2.3 If the search is stopped by Eurofins or by the Search Firm before a candidate is hired, only installments paid until that point will be due. Eurofins shall not incur any additional charges.
- 2.4 If, during the 12 months following the recruitment, the candidate recommended by the Search Firm voluntarily resigns or leaves at the request of Eurofins (i.e. Eurofins terminates his/her employment), the Search Firm will undertake a new search and selection process without Eurofins incurring any further costs or fees from the Search Firm, except those for direct expenses and applicable taxes.
- 2.5 Fees for any follow-on hire resulting from candidates presented as part of an existing search will be charged to Eurofins at 50% of the fee cap for the underlying search or at 50% of the % of salary agreed as a fee for the search, whichever is lower, plus direct expenses and applicable taxes. For hires resulting from candidates presented outside the scope of an underlying search, the fees due by Eurofins shall never exceed 15% of the annual salary or ##TBC##, whichever is lower.
- 2.6 Out of pocket expenses incurred on Eurofins behalf by search consultants and more usually by candidates and will be invoiced monthly as incurred along with applicable taxes. In any case, unless there is a prior written approval by Eurofins, these shall not exceed the agreed fee cap (see 2.1). Larger / exceptional items such as international travel (flights: economic rates; hotel : maximum ##TBC## / night; car : ##TBC##/ km) / non included candidates assessments, etc... will be subject to prior written approval by Eurofins.

3. Eurofins Protection

In the interest of a long-term collaboration between the Search Firm and Eurofins, the Search Firm undertakes not to contact any employee of the Eurofins Group as part of a third party search, while the Search Firm is active for Eurofins and during a period of 12 months after the end of the latest search (i.e. recruitment for Eurofins of a candidate by the Search Firm or termination of a search contract).

Appendix 2: Specific Terms and conditions of Purchase (STP) - Services**1. Scope of terms and conditions**

These STP apply to all Suppliers of services.

2. Offer acceptance

- 2.1 The offer or quotation from the Supplier must specify the services to be supplied and the corresponding costs in detail.
- 2.2 Payment will not be made by Eurofins without previous explicit agreement to commission the services. This acceptance must be written and signed by an authorized representative of Eurofins. The acceptance can take the form of:
- a purchase order signed by Eurofins
 - a quotation accepted in writing by Eurofins
 - a contract signed by a representative of Eurofins

3. Payments

- 3.1 The Supplier will customize their services in accordance with the demands of Eurofins, either in the form of a non-revisable fixed price or in the form of a maximum number of hours or units at a non-revisable hourly or unit rate.
- 3.2 Eurofins will not be liable for any additional payment for variations of work to be done without a written request from Eurofins. Before an additional payment can be made, a complementary quotation or variation approved in writing by an authorized representative of Eurofins must be obtained.
- 3.3 Eurofins will not pay for deficient or inappropriate services, or for delays where a deadline has been agreed.

4. Supplementary Work

- 4.1 Any supplementary work that is not planned in the original agreement must be approved in advance and will be included in an additional agreement. The additional agreement will be subject to the same terms as the original acceptance and must be approved in writing by an authorised representative of Eurofins. It is the responsibility of the Supplier to inform Eurofins as soon as the possibility of additional work not covered by the original agreement arises. Without an additional agreement duly signed by Eurofins, any additional or supplementary work carried out by the Supplier will be considered to be part of the contract and will be covered by the amounts specified in the agreement already signed. In these circumstances Eurofins will not be liable for any additional payment. Supplementary work that has been necessary because of poor quality of service, mistakes or omissions from the Supplier will be undertaken by the Supplier even if the defects or omissions are noted after completion of any work or service.
- 4.2 Where a tender is requested from Suppliers, in certain cases, a Supplier will be selected upon an estimated budget for various work spread out over a certain period. Eurofins will sign a frame agreement with the Supplier for the work to be carried out. These frame agreements should comply with the GTP. The Supplier will be obliged to provide quotation for each service included in the global budget and to obtain the

signed approval from Eurofins before starting work. A detailed quotation must be supplied to Eurofins for each service indicating the non-revisable contract prices applicable for each item of the budget.

- 4.3 Each quotation will have to be approved by an authorised representative of Eurofins and will constitute an addendum to the frame agreement. Insofar as the main Supplier who is the beneficiary of the frame agreement, subcontracts work (printing work for example) to another Supplier, Eurofins reserves the right to request tenders for this work and to select the most appropriate subcontractor. Eurofins will not be obliged to obtain the approval of the main Supplier for either the selection of the subcontractors to be contracted, or on the chosen subcontractor to do the work.
- 4.4 Any subcontracted work without approval of a specific quotation by Eurofins will be the financial responsibility of the Supplier. It is specifically agreed that the approval by Eurofins of a master budget will not imply the approval of the cost of each item of the budget which will be required to have detailed estimates that allow competition between suppliers. Quotations from Suppliers must reach Eurofins no later than 15 days before the date of the approval of the quotation by Eurofins to assure the completion of the services required within the timeframe required.