

# R O A D M A P T O CERTIFICATION



## STAGE 1: PROPOSAL SIGNED

Once we receive your signed quotation and proposal, our team begins preparing for your product audit. Within 24 hours, a dedicated Client Service Representative is assigned as your primary contact for account setup, sample receipt, testing, and invoicing.



## STAGE 2: APPLICATION PACKET SUBMISSION

Your completed application packet is reviewed and shared with a Program Coordinator, who manages communications with your manufacturing facilities.



## STAGE 3: INITIAL PRODUCT AUDIT

After all product information is received, our Quality Specialists review them against standard requirements and validate a product evaluation plan.



## STAGE 4: TESTING COORDINATION

If testing is required, your Program Coordinator arranges for samples from participating facilities. Our EFCT Madison lab analyzes them for label claims, contaminants, and product specifications.



## STAGE 5: EVALUATION SUMMARY

Test results are reviewed by a Certification Quality Specialist, who prepares a summary outlining compliance for each tested claim. Any non-conformities are noted with recommended paths to resolution.



## STAGE 6: CERTIFICATION DECISION

After receiving the Evaluation Summary, the Eurofins Program Coordinator will include it in the Application Packet and proceed with Certification Decision, reviewing all collecting information required to make a formal decision to grant, deny or request additional information to the product.



## STAGE 7: CORRECTIVE ACTIONS

If non-conformities are found, you develop and implement corrective actions within 30 days. Our team is available to discuss concerns and support timely resolution.



## STAGE 8: PRODUCT LISTING

If approved, we review the audit report, verify corrective actions, and award certification. You receive your final report and certificate, typically within 50 days\*.



## STAGE 9: ONGOING SURVEILLANCE & RENEWAL

To maintain certification, annual monitoring of product compliance is maintained through testing and a product manufacturing audit. At the start of each year, we coordinate with your facilities to schedule and conduct these activities.



\*Processing times will vary depending on the certification scheme.

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