

QUALITY POLICY

EUROFINS Technologies Hungary Kft. maintains a close professional and business relationship with its customers and partners **resulting from its activities of the manufacturing and sale of diagnostic kits for food and feed safety, as well as plant and animal health.**

Aware of our responsibility, we exclusively distribute trusted products of high quality and provide related sales services in order to fully satisfy customer needs.

When manufacturing and providing services, we not only meet the relevant professional, regulatory and other (e.g. standard) requirements and satisfy customer needs, but we also increase to provide for hidden (latent) expectations, which is the reason behind our company's success.

This quality policy is an important element in our strategic toolkit which ensures to reach and maintain the level of reliability and high quality expected from us.

We are aware that ever-increasing expectations can only be met by a continuously developing company, which makes our adaptability instrumental in keeping and expanding our clientele.

In the course of our operations:

- we do everything in our power to satisfy client needs. In order to achieve long-time satisfaction, we continuously monitor and analyze the changes in client needs, as well as market and professional trends. We constantly improve our services – taking the risks and opportunities into consideration – in order to ensure the highest possible quality;
- we ensure the high professional standard of our manufacturing and sales services with regular trainings;
- we fully respect our commitments;
- we continuously improve our commitment to quality;
- we consciously apply the most recent quality improvement methods to our manufacturing and sales services.

By accepting this quality policy, our company is committed to create, introduce and maintain this approach.

Therefore, we operate a high-quality, effective and trusted *quality management system* based on the MSZ EN ISO 9001:2015 (EN ISO 9001:2015), which guarantees customer trust and satisfaction, thus supporting the stable operation of our company.

Budapest, 1 March 2019.


Gábor Harmat-Szabó
Managing Director