

Quality Policy

Our mission is to provide outstanding service quality by our operations, in full compliance with the relevant technical, regulatory and quality requirements applied in the European Union.

Our aim is to earn our customers' trust in and satisfaction with our services. We are confident that we can achieve our goals through the transparency and traceability and the retraceability of our analytical and testing procedures.

We are committed to maintaining the exceptionally high standards and professionalism of our work and practices and to the highest possible quality of the analyses, tests performed for our customers, while observing, and complying with, the requirements prescribed by the competent regulatory authorities and the accrediting authority. We aim to perform our assignments with highly trained and experienced professional staff and cutting-edge technical facilities, equipment and materials.

It is to achieve the above objectives that we operate, improve and develop our management system to assure the quality of our services, as expected by our customers.

We provide for the availability of the conditions and requisites demanded by the management system in place at our company and make sure that they are up to the requirements of standard MSZ EN ISO/IEC 17025:2018.

We provide the following for the operation of the management system:

- the general conditions and requisites for the operation and continuous development of the management system,
- the required environmental conditions,
- the necessary optimised number of technicians and professionals,
- continued training of our employees and their acquisition of the necessary skills in the work processes,
- up-to-date operating machines and equipment as required for meeting the technical and professional standards applying to our work, together with their regular maintenance, checks and development,
- the application of the most appropriate analytical and testing procedures, with a focus on precision, repeatability and reliability,
- the traceability of the applied analytical methods and tests,
- participation in the development of new analytical methods and
- in proficiency testing schemes, as well as
- participation in research programmes and opportunities for the preparation of theses and dissertations at the Company.

Based on the above we require:

- confidentiality and impartiality in dealing with cases as well as an obligation to report all situations that may involve discrimination and conflicts of interests,
- that the employee's remuneration should be independent of the number of samples taken and analyses, tests carried out, as well as their results,
- confidentiality in managing all details, data and information obtained or created during the activities,
- that every one of our employees is fully familiar with the content of the Quality Management Manual and that they always observe and follow the quality policy and the procedures laid down in the Manual,
- recording of the procedures in writing, their continuous updating,
- regular checks of the instruments and devices in operation, together with the circumstances of the analyses,
- assurance of the quality of the results produced by the services,
- periodical reviews of the management system, in accordance with the applicable standard recommendations,
- maintenance of a customer service function.

We declare that Eurofins Food and Feed Testing Budapest Kft. performs its operations to the best of its knowledge and conscience, as a business undertaking performing independent and impartiality services, without any external influence and discrimination, in full compliance with the requirements introduced by the competent regulatory and supervisory authorities.

Budapest, 01 January 2026.



Dr. Ábrahám Csaba
executive director