



## **Cancellation and Variation**

Eurofins reserves the right to vary, alter or cancel any course or venue when unavoidable.

Delegate numbers on the specialised courses are kept to a minimum therefore if as a result of any other delegate cancellations, the course becomes insufficiently attended, the course will be cancelled. The remaining delegates will be given the option of transferring onto the next schedule course.

Cancellation, by a delegate, may take place up to 21 days prior to the 1st day of the course without incurring a cancellation charge. On cancellation, delegates will be given the opportunity to re-book onto a further course.

If cancellation, by a delegate, takes place within 21 days of the first day of the course, a cancellation charge will be payable, at the discretion of Eurofins.

The following percentages of the total amount delegate fee will be charged

- If cancellation occurs 21 - 14 days before the course, cancellation is 50% of total charges
- If cancellation occurs 14 - 7 days before the course, cancellation is 75% of total charges
- If cancellation occurs 7 days or less before the course, cancellation is 100% of total charges