

### Terms and Conditions

1. If notice of cancellation or rescheduling is made prior to the committed **audit date** (or start date of the semi-announced audit window), the indicated billing party will be responsible for the following audit fees and expenses:
  - Within 21 Business days prior to committed audit date/ window: 100% of invoice.
  - Within 28 Business prior to committed audit date/ window : 100% of the manday fee & any non-refundable travel costs.
2. Re-scheduling audits- When rescheduling is made prior to the committed audit date (or start date of the semi-announced audit window), the indicated billing party will be responsible for the following audit fees and expenses:
  - Within 21 Business days prior to committed audit date/ window: 50% of the audit fee plus any non-refundable travel costs.
3. In the event of denial of access by the factory, the auditor will communicate immediately to the client and to the extent Eurofins Assurance. However, if the audit cannot be commenced within 1 hour - full fees and any travel costs will be billed.

By signing this Audit Confirmation, we agree to the terms above and the Eurofins Consumer Products Assurance Terms & Conditions at <https://www.eurofins.com/assurance/consumer-products/about-us/terms-of-services/>